

Return Form (1 form per equipment)

To be included in any shipment of equipment to the R2 service

Administrative information

Billing site (all fields are required)		Delivery site (required fields if different)	
Company:		Company:	
Address:		Address:	
Post Code, city:		Post Code, city:	
Contact:		Contact:	
Phone:		Phone:	
Email:		Email/Fax:	
Are you already a customer? <input type="checkbox"/> Yes <input type="checkbox"/> No Customer account number:			
Do you have a maintenance contract? <input type="checkbox"/> Yes <input type="checkbox"/> No Contract number:			

Technical information

Equipment Details	Product type * (Model or reference Ex: OLCT100 sensor):		
	Serial number *:		
	Configuration With no configuration specifications provided, the device will be restored to factory settings.	Type of gas:	
		Alarm thresholds (if used):	
		Other information:	
	Reason of the return *: <input type="checkbox"/> Control, periodic calibration <input type="checkbox"/> Répair ⁽¹⁾ <input type="checkbox"/> Other ⁽¹⁾		
⁽¹⁾ Please describe the reason for the shipment or the symptoms in case of failure:			

Condition - Return

- Upon receipt of the equipment in our workshops, a support email will be sent to you. Our quote will reach you within 10 days (average time).
- In the event of a quote being refused, or if the equipment proves to be irreparable, you will be charged a flat rate of €90 excl. It includes the costs and time of diagnosis, administrative costs and the return or destruction of the material. If you decide to renew your equipment with an equivalent new device provided by our service, this flat rate will not apply.
- Repair work will only start upon receipt of your order.
- In order to support you best, please complete all fields (*) and attach this form with the material.

Signing

Name and title of the signatory: Preceded by "Read and Approved"

Please send your material to the following address

Teledyne Oldham Simtronics SAS
R2 – Rental & Repair Service
ZI EST – Rue Orfila – CS 20417
62027 ARRAS Cedex - France

Date and Company stamp